

Marla Rosen

**707 North Maple Drive
Beverly Hills, California 90210**

May 8, 2000

Don Harari
Royal Care Services, Inc.
18066 Ventura Boulevard, 2nd floor
Encino, CA 91316

Dear Mr. Harari,

With this letter, I would like to inform you how happy I am with your stone care services.

After 1-½ years of living in my newly remodeled home, my limestone floors and marble counter tops look as good as when we first moved in thanks to your annual maintenance program and the maintenance products your company provide me.

I am so glad my designer recommended using your company and wish my general contractor would have informed me of the importance to maintain the natural stone in a proper way.

Respectfully,



Marla Rosen