

Irwin Miller

5148 Louise Avenue, Encino, CA 91316-2532

March 19, 1998

Mr. Don Harari
Royal Care Services, Inc.
18356 Oxnard St. # 1
Tarzana, CA 91356


Dear Don,

I am writing you this letter to show my appreciation towards the work your company performed in my house on the marble, granite and ceramic tile last month.

The work on the grout turned out to take longer than planned, and I appreciate all your extra efforts and time you spent in order to complete the job with an excellent and admirable result.

I have gladly used your services many times in the past and would be more than happy to recommend your services to others. We have also used your maintenance products since 1993 and it is working out great!

Respectfully,

A handwritten signature in cursive script that reads "Irwin Miller".

Irwin Miller