

Edward Hume & Associates, Inc.

landscape architecture
member of A.S.L.A.

March 17, 1998

Mr. Don Harari
Royal Care Services, Inc.
18356 Oxnard St. Unit 1
Tarzana, CA 91356

Dear Don,

My husband and I would like to take this opportunity to thank you so very much for the time you spent with us when you came to our home to give us an estimate on work we thought we needed to have done.

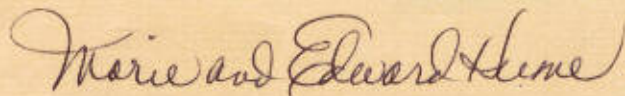
You were extremely thorough in examining our granite. You explained step-by-step on how to care for it and which products to use.

We were touched by your sincerity and truly felt that you had our best interests at heart. We have spent a great deal of money having granite installed in our home and no one ever took the time to tell us how to care for it before.

We felt that you gave us the best advice even when it meant there wouldn't be work for your company. You are extremely knowledgeable, warm, sincere and a delightful.

Thank you Don, you are truly a rare man!

Very Sincerely,



Marie and Edward Hume