



t b e DORCHESTER

May 17, 1999

Don Harari
Royal Care Services, Inc.
18066 Ventura Boulevard, 2nd floor
Encino, California 91316

Dear Don,

After working with you on a frequently basis, I would like to thank you for the outstanding work you are doing on our marble floors!

Since you started maintaining our marble floors I keep getting compliments from the homeowners living in the building, and as a property manager it feels good to have a professional stone care company I can relay upon. Therefore I feel very comfortable and confident referring anyone I know to you.

After the initial treatment you performed, I was stunned of how remarkably good the floors looked. I never thought you possibly could bring the floors back to its original beauty!

The good news for me is that the marble floors always looks its best due to the monthly maintenance your company does, and the maintenance products my janitorial crew was taught how to use by you on a daily basis.

Once again - thank you for your royal services!

Warmly,

Gadi Redlich
Gadi Redlich
Property Manager
The Dorchester